

Transit in Greater Minnesota: Ridership Trends and Technological Opportunities

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Associate Professor

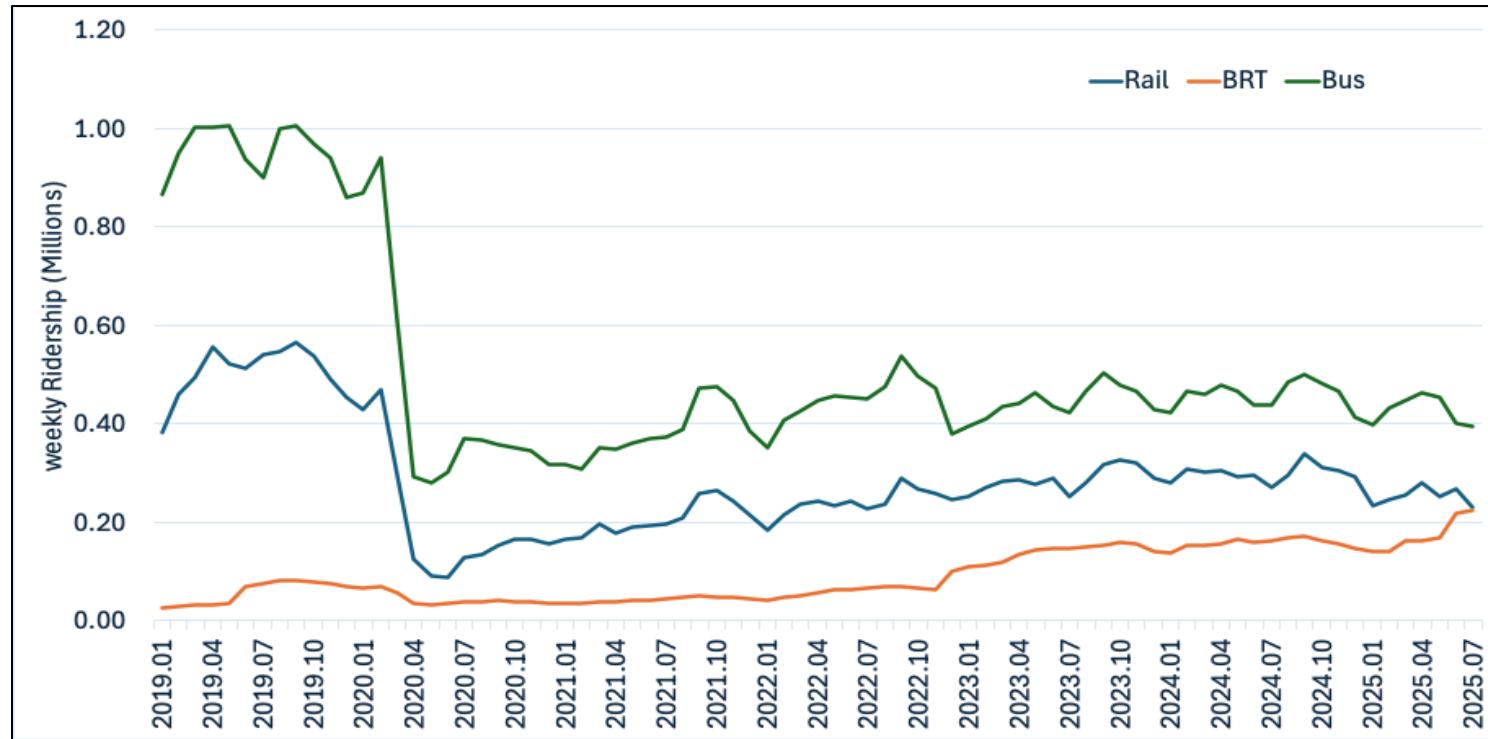
Department of Civil, Environmental, and Geo- Engineering
University of Minnesota Twin Cities

Modeling Mobility (MoMo) Conference, September 17, 2025, Minneapolis, MN

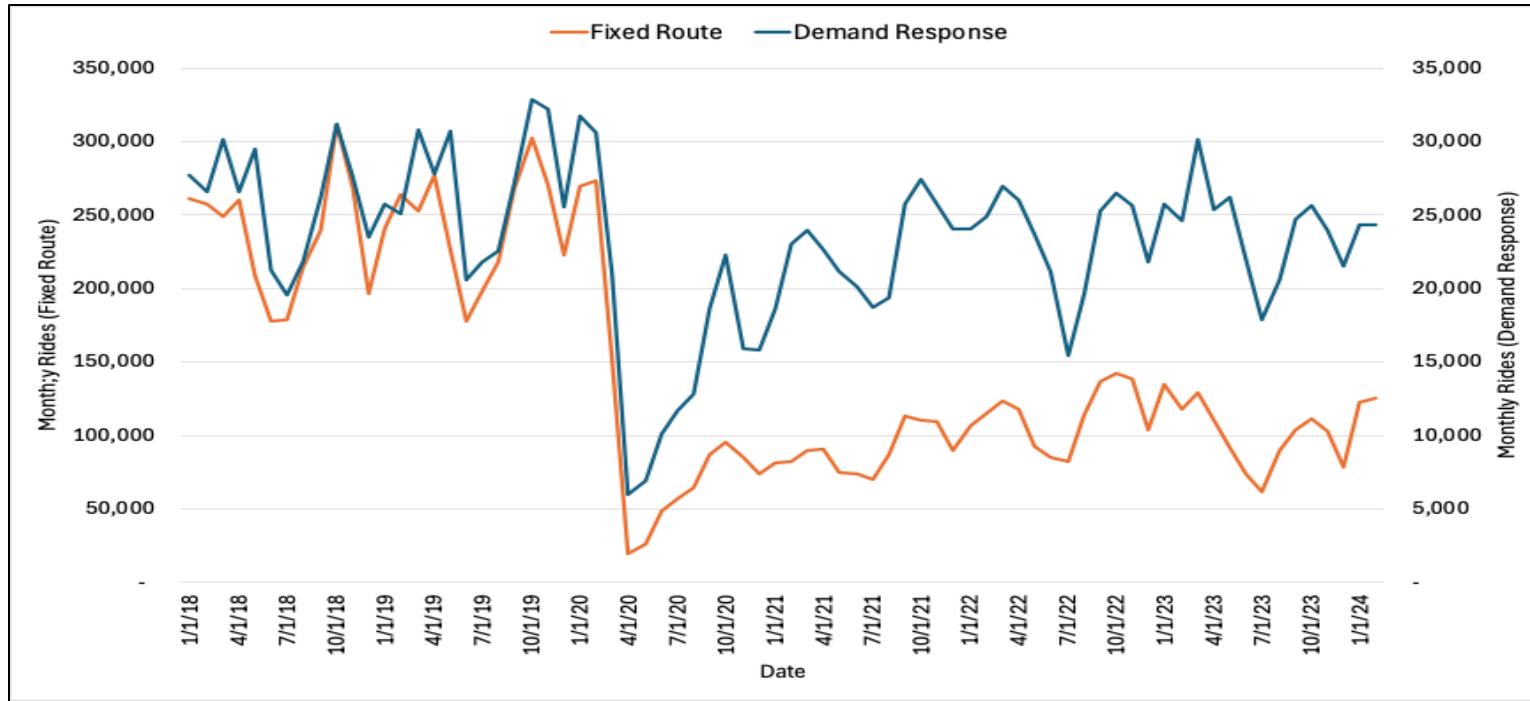


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Twin Cities Transit Ridership During the COVID-19 Pandemic



Rural Minnesota Transit Ridership* During the COVID-19 Pandemic



Transit Data Fusion with Machine Learning Algorithms



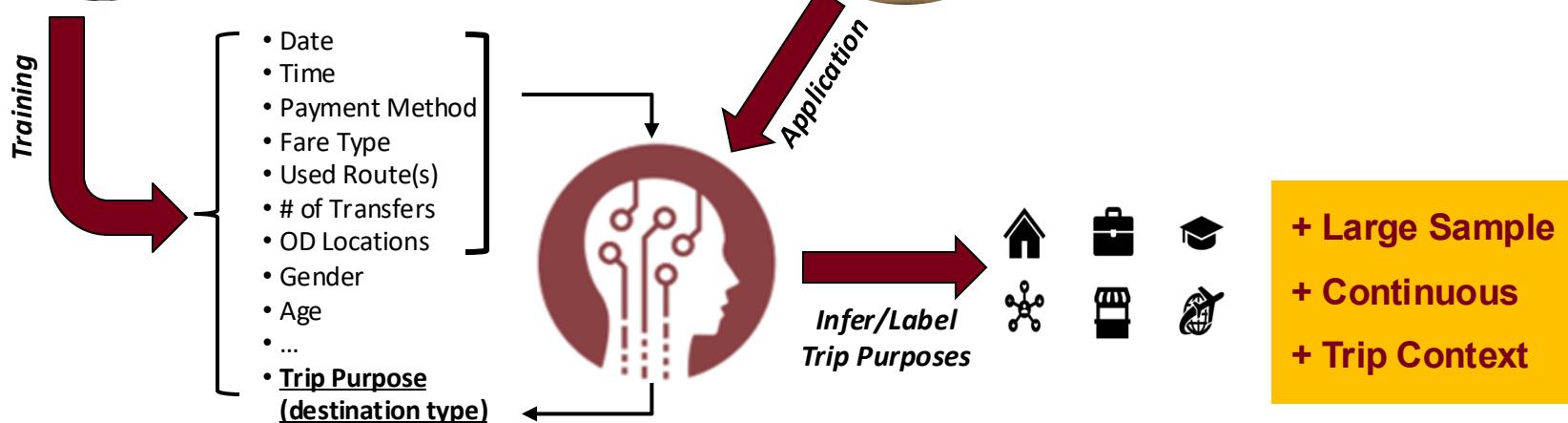
On-Board Survey (OBS)

- + Detailed demographic info
- Long data collection intervals
- Costly / Less representative

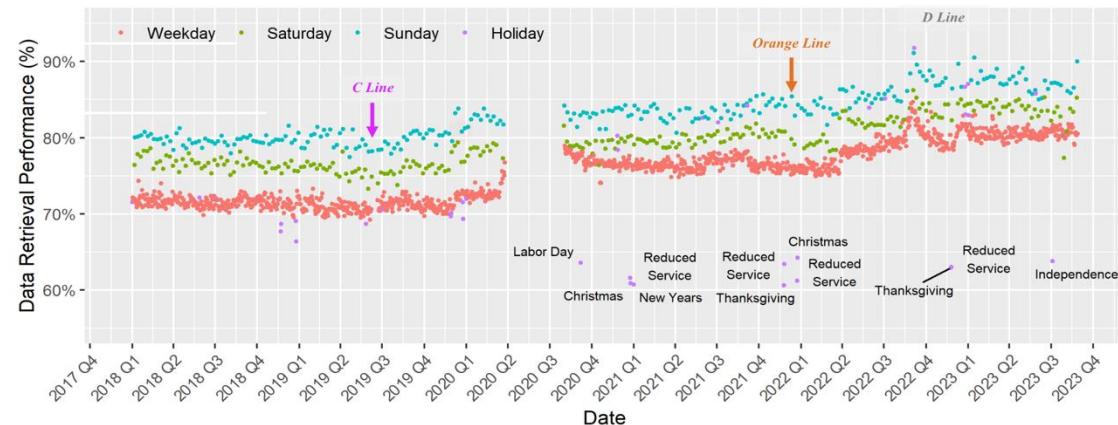
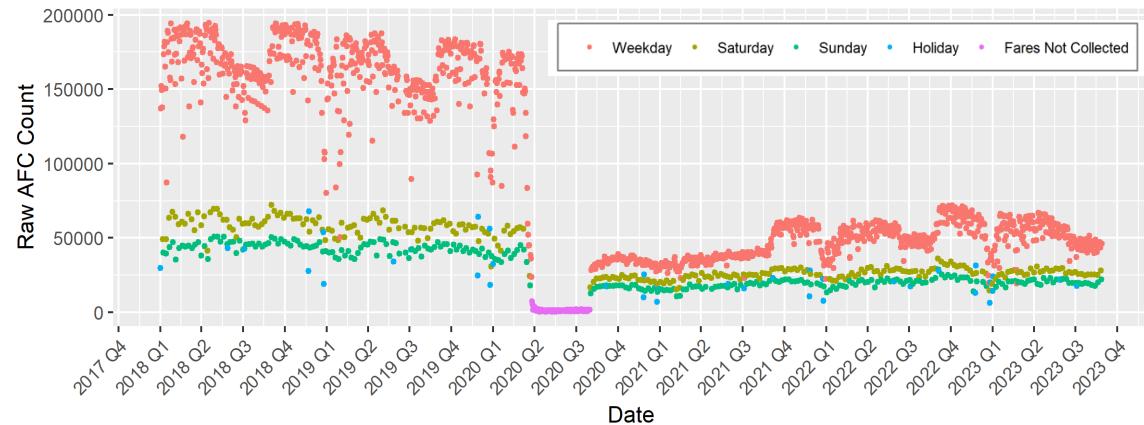
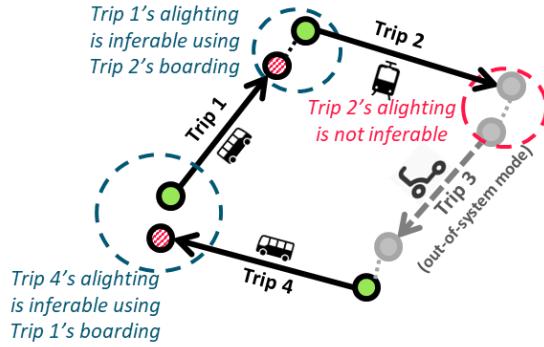


Automatic Fare Collection (AFC)

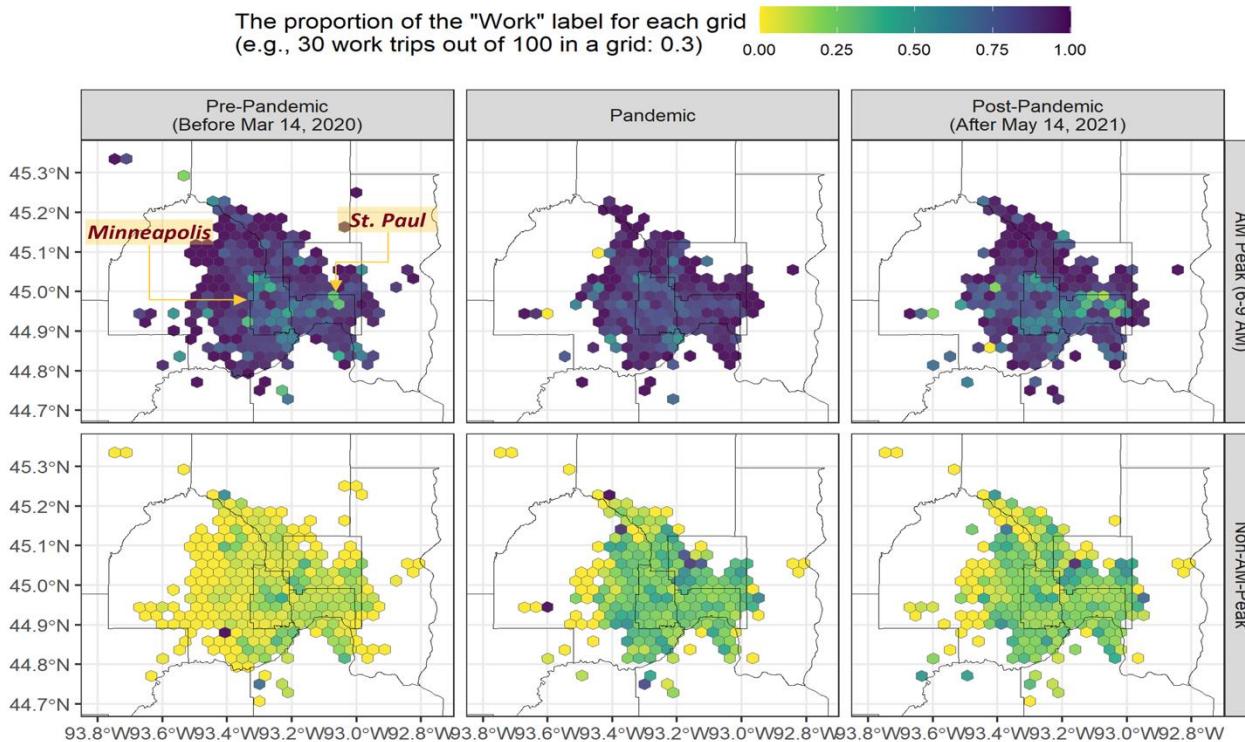
- + Continuous data collection
- + High precision (time/location)
- Lack demographic info



Transit Data Fusion



Results: Work Trips Distributions



Peak commute transit trips decreased from **68%** pre-pandemic to **46%** post-pandemic

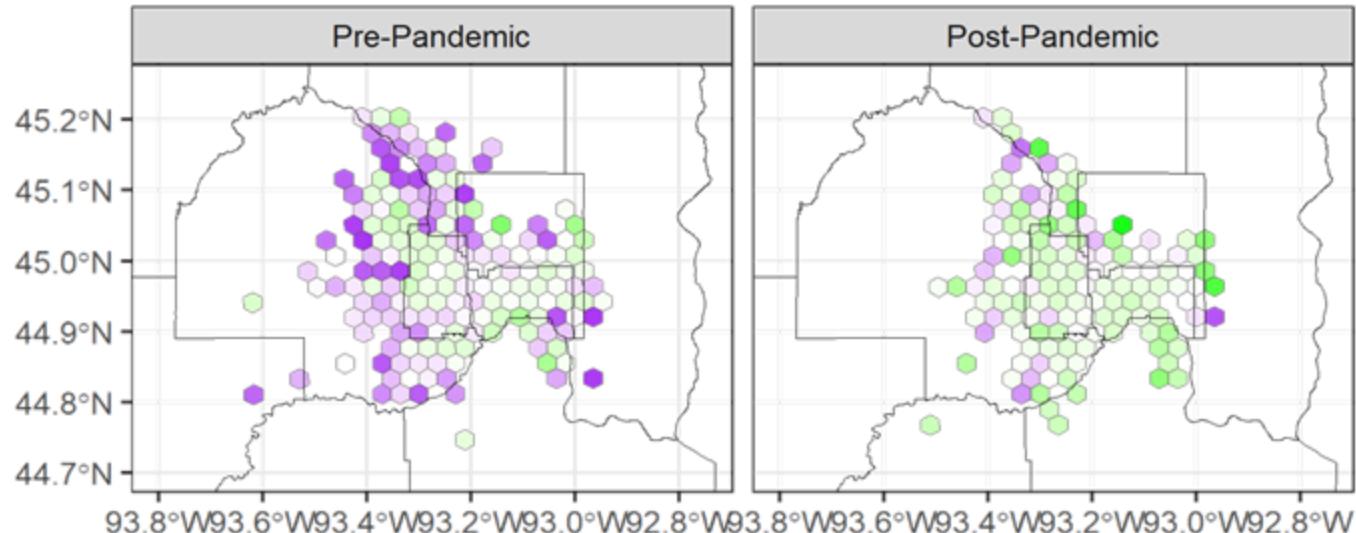
Off-peak commute trips increased from **18%** pre-pandemic to **28%** post-pandemic

Results: Transfers Distributions

Transfer dominances
by time of day



Off-Peak Dominant Tie Peak Dominant



Transfers were at their highest rate **27.2%** at non-peak hours during the pandemic

Part 1

Rural Mobility-as-a-Service (MaaS)

Mobility-as-a-Service (MaaS)



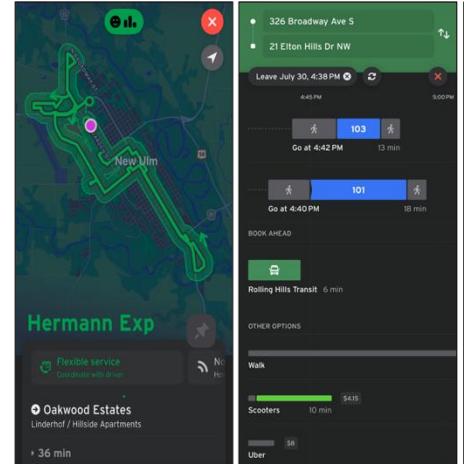
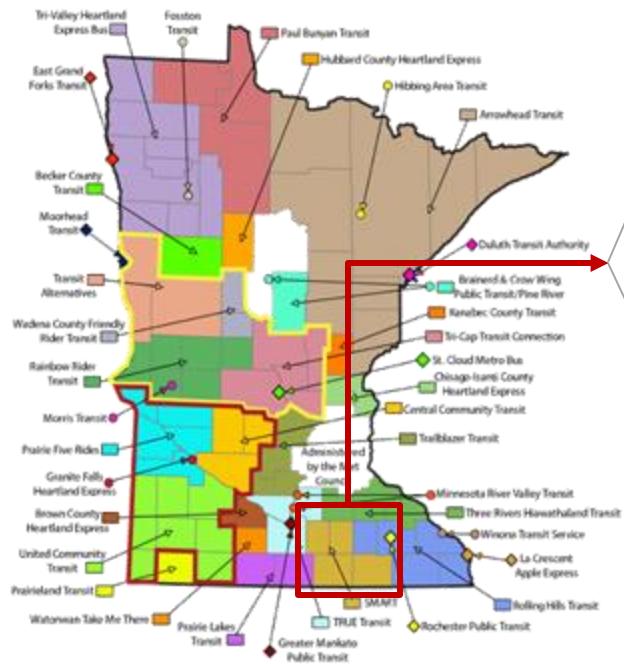
Fixed
Route Buses



Demand-
Responsive
Transit (DRT)



Route
Deviation



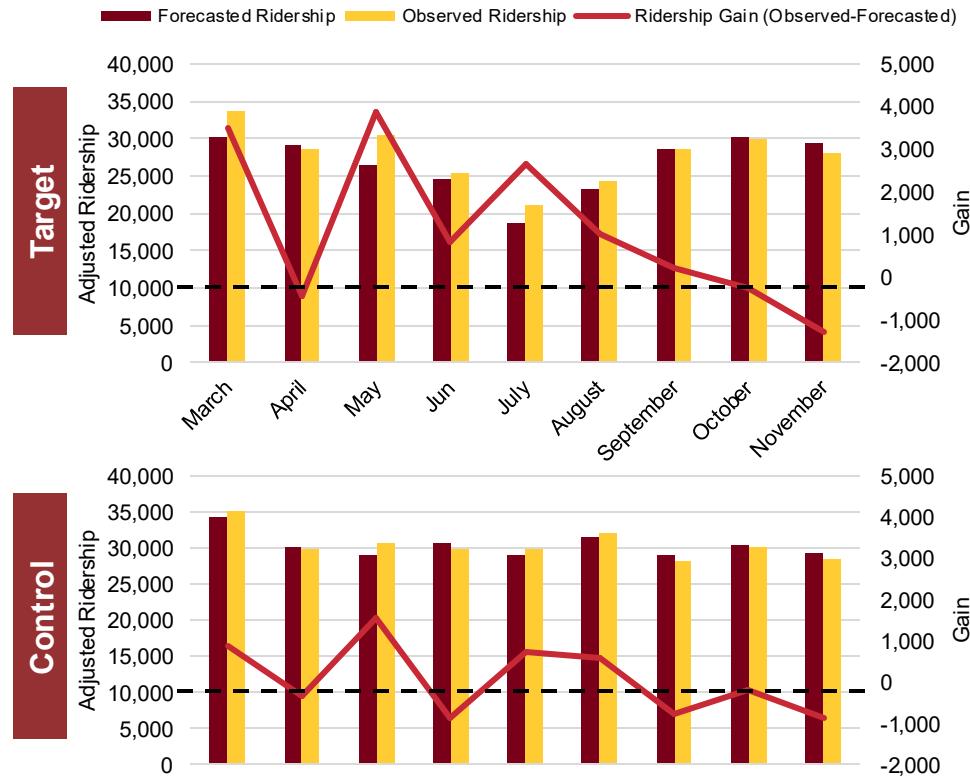
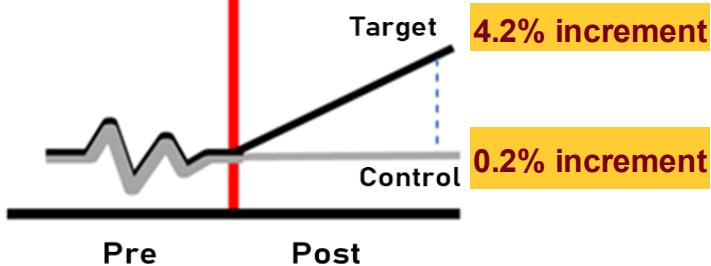
Ridership Growth Analysis (NTD data and SARIMA Model)

United States Department of Transportation

Federal Transit Administration

The National Transit Database (NTD)

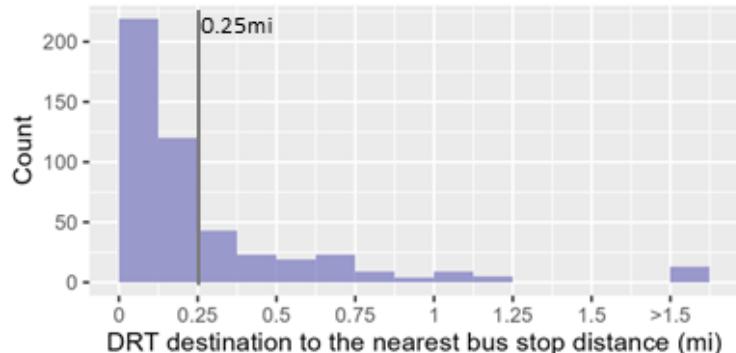
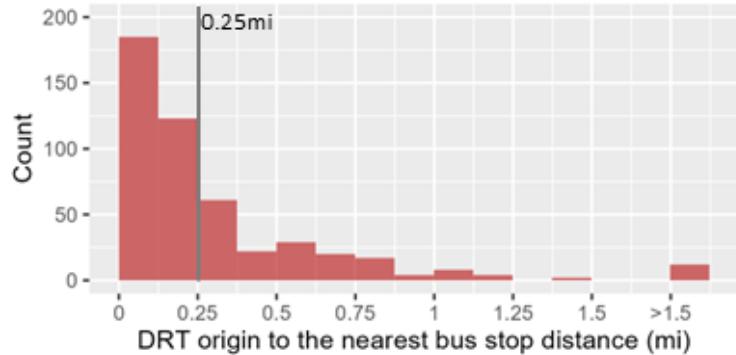
Agency	Route	Service Type	Year	Month	Trips
City of Mankato	Kato Flex	Demand Response	2023	January	321
City of Mankato	North Mankato Flex	Demand Response	2023	January	248
City of Mankato	North Mankato Flex #2	Demand Response	2023	January	4
City of Mankato	1B South	Fixed Route	2023	January	2743
City of Mankato	Campus Express	Fixed Route	2023	January	1759
City of Mankato	MSU episodic	Fixed Route	2023	January	34
City of Mankato	Route 10	Fixed Route	2023	January	838
City of Mankato	Route 11	Fixed Route	2023	January	352



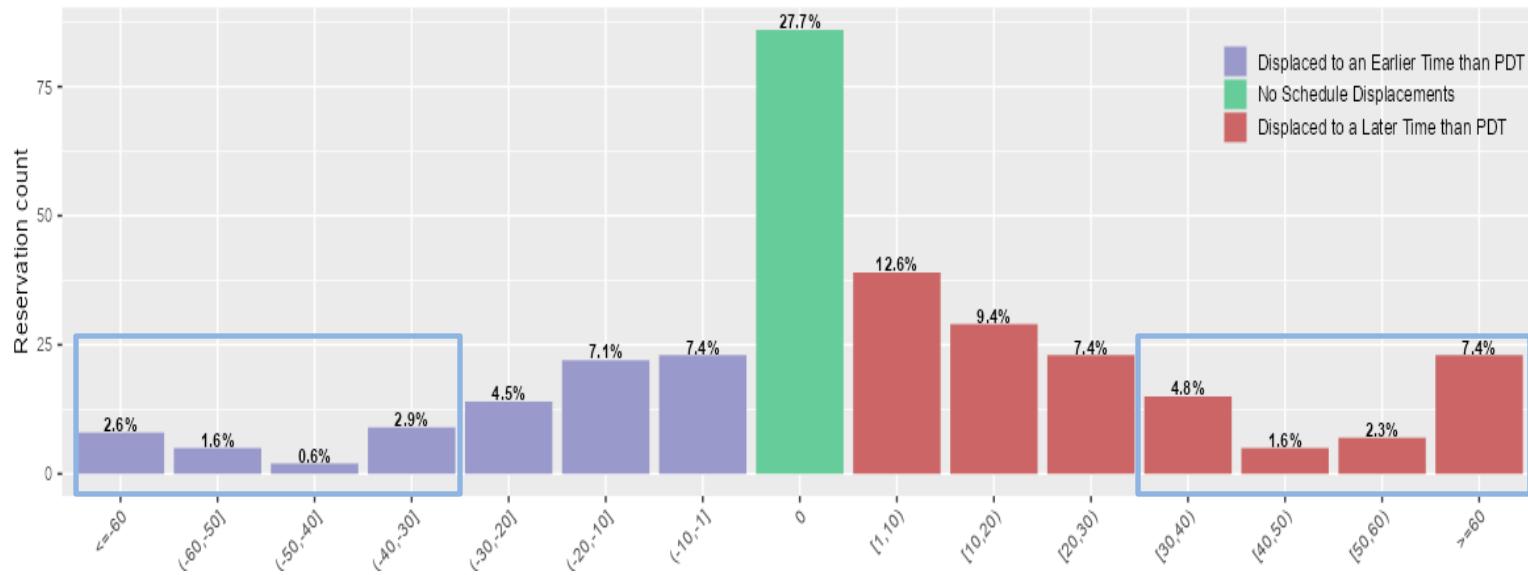
Origin-Destination-Reservation (ODR) Data

Header	B	C	D	E	F	G	H
Example	Request ID	Request Received Date (Call-in Date)	(Optional) Request Received Time (Call-in Time)	Passenger's Requested Pick-up Date	Requested Pickup Time or Preferred Departure Time (PDT in the manual)	Trip Origin (Pick-up)	Trip Destination (Drop-off)
1111	9/28/2023	11:49:44 AM	10/17/2023	10:35 AM	1201 Vine St, Le Sueur	504 S 2nd St, Le Sueur	
1112	10/17/2023	1:55:37 PM	10/17/2023	2:05 PM	413 Madison Ave, Mankato	River Hills Mall	
Instructions	(Integer) ID: Should be unique for every trip request		Pressing Ctrl and semicolon (;) keys together will auto-fill current time	Pressing Ctrl, Shift, and semicolon (;) keys together will auto-fill current time	Normally, it will differ from the call-in date (column C)	Columns E and F collectively constitute preferred departure date & time that passenger requested & submitted	We can accept both addresses and coordinates; if using addresses, please specify at least Bldg #, Street, and City (or lat/lon coordinates) Alternatively, you can type as you would do normally, and share us your address book
<p>Please see this link. Removing optional columns and/or adding your own columns would help the data collection are always welcomed.</p>							

41% of DRT trips have both origin and destination within 0.25 miles of a bus stop!



Origin-Destination-Reservation (ODR) Data Collection



More than 20% of passengers have experienced 30+ minutes of schedule displacement!

Part 2

Autonomous Mobility-on-Demand (AMoD) Service

Transit Last-Mile Access Problem



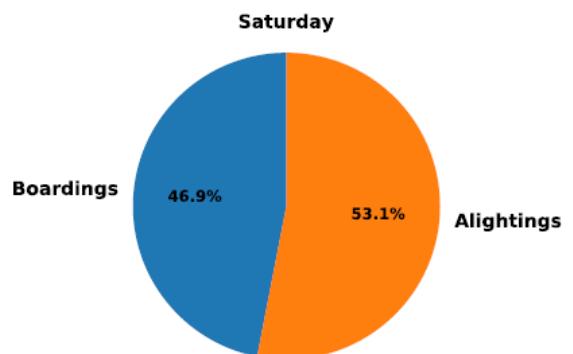
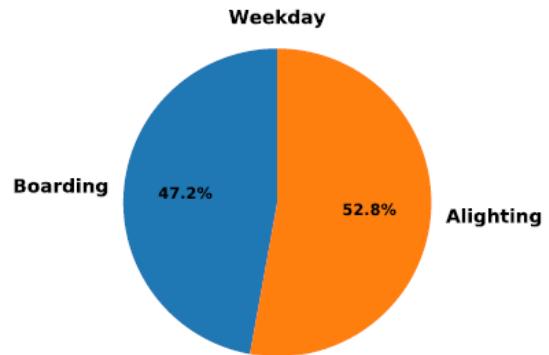
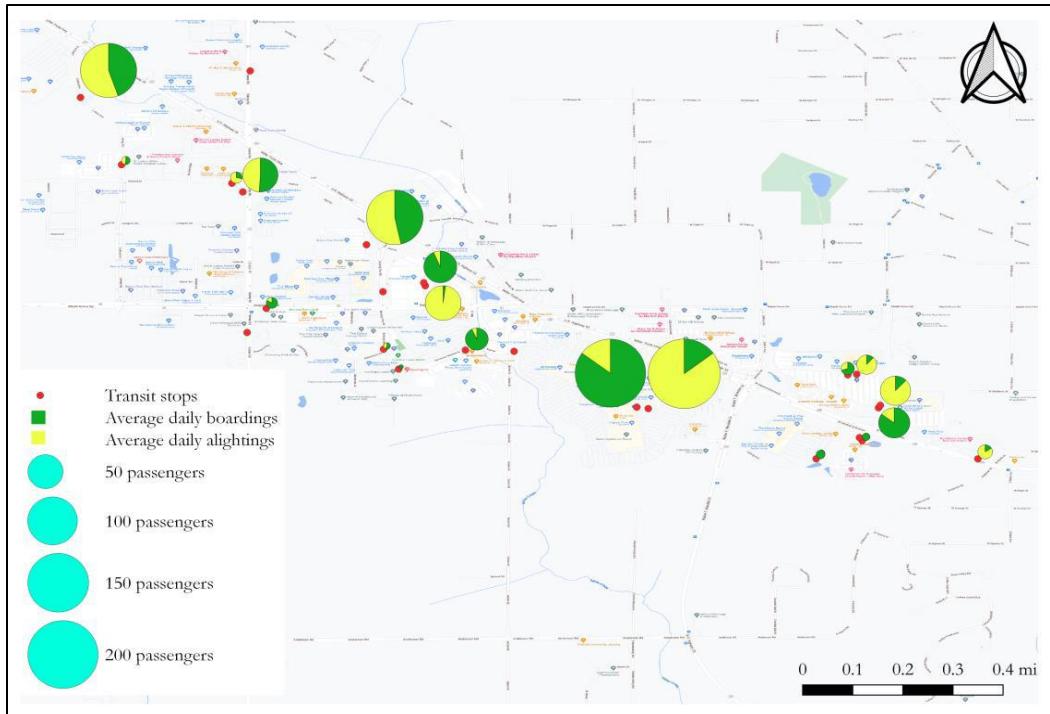
- High vehicle ownership
- High VMT and GHG emissions
- Infrequent and distant buses
- Improper access for riders
- Unsafe for pedestrians
- Low transit ridership

Q1. How can a last-mile service be designed, optimized, and integrated with fixed-route transit?

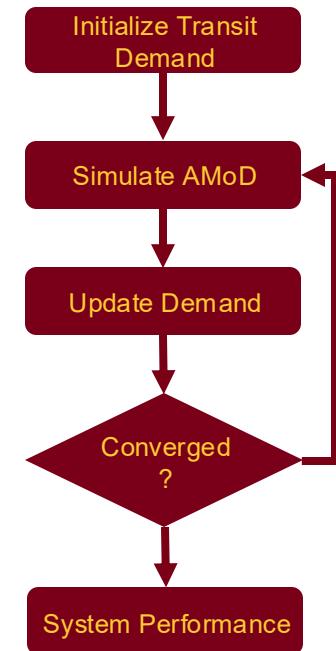
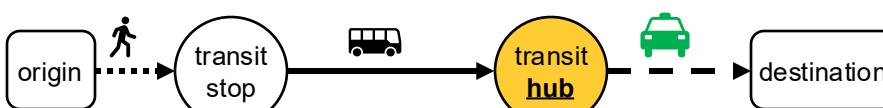
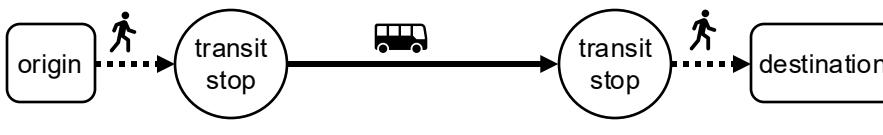
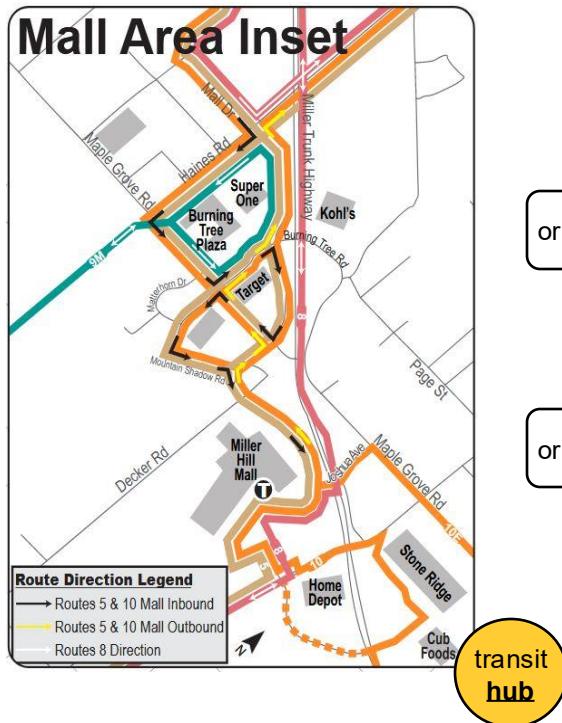
Q2. How much can transit service be improved with a last-mile service?

Transit Ridership at the Miller-Hill Mall Area

Average daily transit boarding and alighting

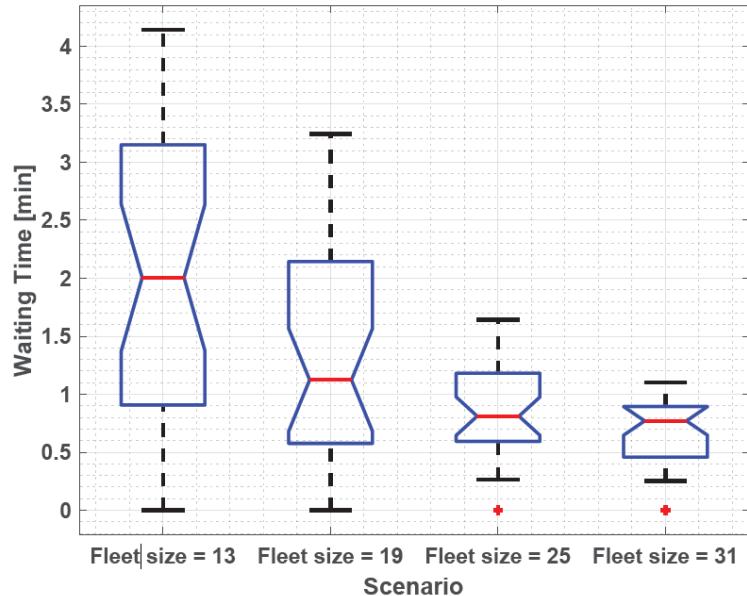


Transit Last-mile Case Study: Miller Hill Mall, Duluth, MN

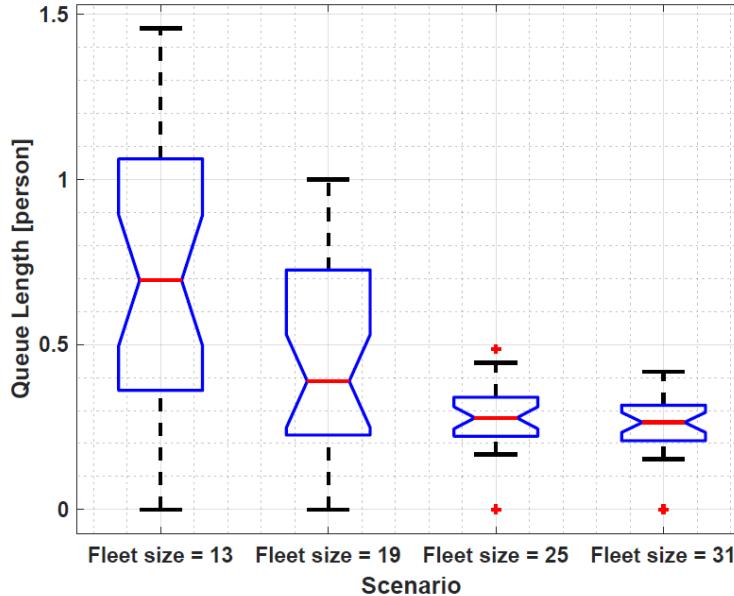


AMoD Simulation – Passengers

On average, AMoD passengers wait no more than **3 minutes** for the AMoD service

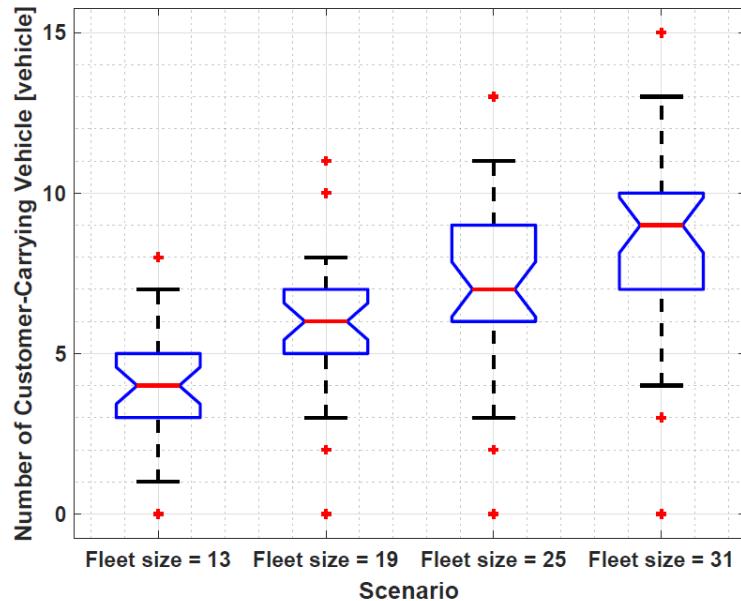


On average, no more than **1 passenger** waits for AMoD at each time.

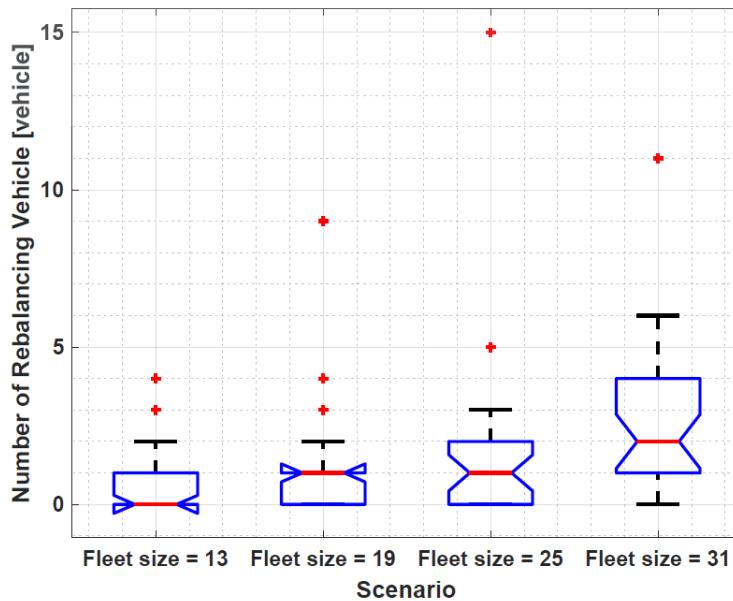


AMoD Simulation – Vehicles

As AMoD fleets increase, AMoD vehicle dispatching is proportional to transit demand

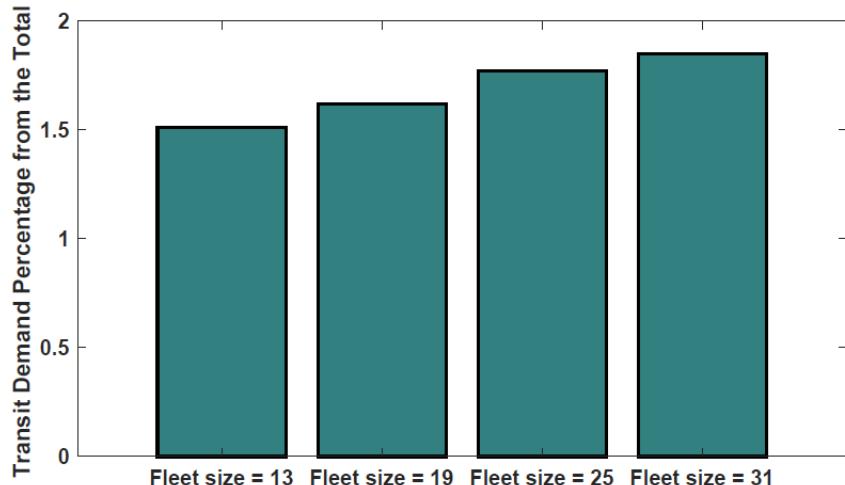


Some AMoD vehicle rebalancing is needed but much less than that of dispatching

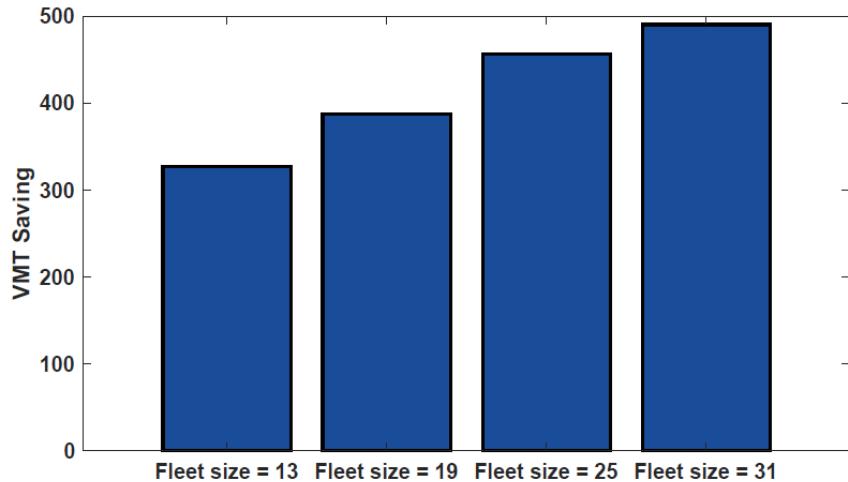


Changes in Transit Ridership and VMT

Transit ridership to the MHM area **increases** as AMoD fleet size increases.



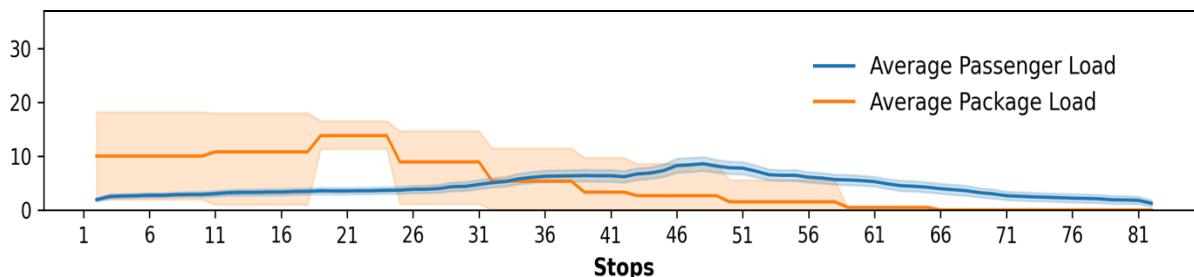
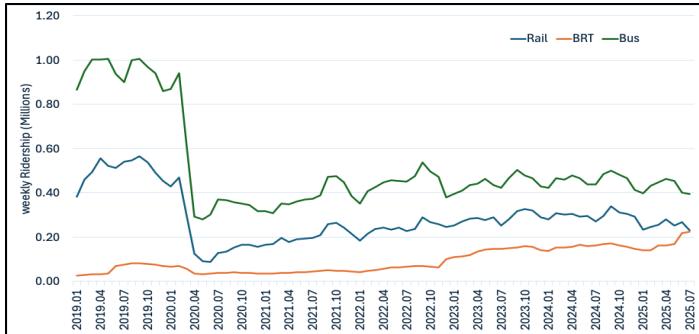
VMT saving **increases** as AMoD fleet size increases, asvmore people use transit+AMoD.



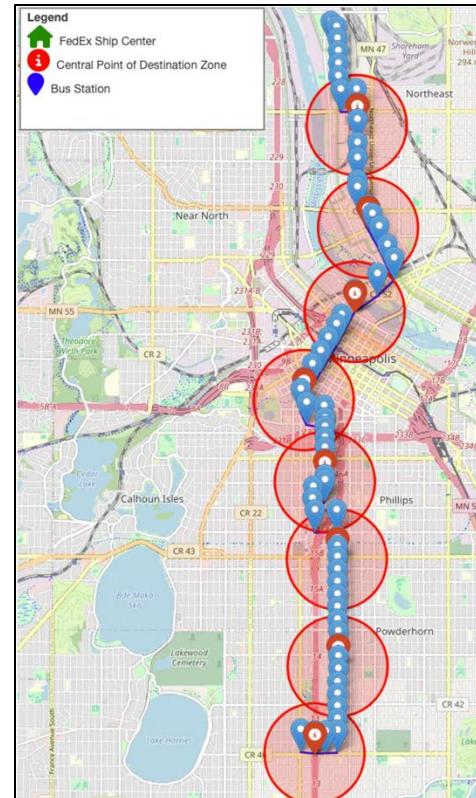
Part 3

Integrated Movement of People and Goods

Freight-on-Scheduled Bus (FoSB)



Empty seat-miles could be reduced by 15-38%



Final Remarks

- Transit systems are in a critical situation, with lower ridership, driver shortage, and in general financial challenges.
- Most current riders rely on transit for their primary transportation and have special needs and travel behavior, which warrant further studies.
- Fixed-route service is the backbone of transit, which should remain available with high frequency and reliability, but complemented with on-demand services.
- New transportation technologies can help (complement) transit by increasing service efficiency, accessibility, and reliability

Acknowledgements



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Former PhD student



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Questions?

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